YOLO SPACES

CLIFTON BEACHFRONT EXECUTIVE APARTMENT

BOOKING TERMS

GUEST & PROPERTY RULES

DISCLAIMER NOTICE

INDEMNITY TERMS

7 MARCH 2025

NOTE : YOLO Spaces Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms may change from time to time. Kindly ensure that you always refer to the current version available at check-in.

CONTACT & LOCATION DETAILS

Host : Yolinda Liversage

Yolinda Mobile : +27 83 442 1443 (available 08h00 – 20h00)

Office : +27 11 463 2210 (office hours)

Email : info@yolospaces.com

www.cliftonbeachfrontapartment.co.za
www.yolospaces.com

Address : 57 Victoria Road, First Beach Building, Apartment 301, Cape Town, 8005

GPS coordinates : -33.9368, 18.37856 (Google Maps | Open Street Map)

YOLO SPACES

24/7 EMERGENCY NUMBERS

Host - Yolinda Liversage : +27 83 442 1443

Load Shedding : www.capetalk.co.za/loadshedding/7

Medical : ER24 - 084 124 | Netcare 911 - 082 911
Help! - 0861 414 243 | Ambulance - 10177

Fire department : +27 21 434 2020

The Cobras Mountain Protection Team: 021 824 3881 | 076 444 0717

City of Cape Town Emergencies : +27 21 480 7700

Armed Response : 0860 100 911 | 0861 212 300

Clifton CID for Help in Public Spaces : +27 76 210 0827

Police : +27 21 437 8150 | 10111

National Sea Rescue Institute : +27 87 094 9774

YOLO SPACES

NEARBY ATTRACTIONS

- Airport : Cape Town International Airport is a 25 minute drive
- Taxis : Uber is reliable and only minutes away from booking the ride
- Beaches : official swimming beaches as close as a 2 minute walk or drive
- Tourist attractions : central to many nearby tourist Attractions
- Grocery Stores : various grocery stores within a 10 minute walk or 5 – 7 minutes drive
- Liquor Stores : various liquor stores are within 5 – 7 minutes walk
- For more information refer to : www.yolospaces.com

- Restaurants : various restaurants are as close as a 10 minute walk or 5 – 7 minutes drive
- Shopping Malls : various malls within 10 - 20 minutes drive
- Golf Courses : various golf courses within 10 - 20 minutes drive
- Gyms : various gyms are within 7 – 10 minutes drive
- Day Spas : various day spas as close as a 10 minute drive
- Medical Facilities : ±15 minutes drive
- Nearby Towns : Camps Bay | Bantry Bay | Sea Point | Green Point | Cape Town City Centre within 5 – 15 minutes drive

SELF – CATERING PROPERTIES

YOLO Spaces properties are self-catering

We reserve the right to enter to clean and maintain the property without permission :

- Inside | outside

What's included :

- Fully furnished well equipped kitchen including Nespresso machine (Nespresso coffee pods are excluded)
- Upmarket appliances : dish washer |washing machine | tumble dryer | microwave
- Complimentary bottled water (on arrival only)
- Complimentary condiments : tea | coffee | sugar | milk (on arrival only)
- Complimentary toiletries : soap | shower gel | shampoo | hand wash | hand lotion (on arrival only)
- Toilet paper (on arrival only)
- Dishwasher tablets (on arrival only)
- General housekeeping cleaning detergents

What's excluded :

- Washing laundry detergent : washing powder | fabric softener | stain remover
- Electrical travel plug adaptors

BOOKING TERMS

The selected Booking Terms below are important to bookings, but not limited to :

- Minimum age for booking is 27. Children or persons under the age of 27 must be accompanied by an adult over the age of 30
- The booker must be one of the official residing guests for full duration of the stay
- No 3rd Party bookings are allowed on behalf of others – unless declared and authorised upfront and accepted in writing by YOLO Spaces
- No Unauthorised persons - other than official guests checked in are allowed on the property including | visitors | chefs |nannies | domestic workers
- No private security guards allowed onto the property
- By booking with YOLO Spaces you agree to take care of the property, its furniture, fixtures, electronics and other content, and to leave things in the same condition they were when you arrived. If anything is broken, damaged or lost, ensure you report it to the on-site facilities staff, prior to check-out
- A damage deposit is required and the amount will be communicated prior to check-in
  - A damage deposit does not relate to general cleaning, ordinary wear and tear, any crimes (such as theft), or any non-physical damages (e.g. fines for smoking | hosting unauthorised events or parties | bringing pets)
- YOLO Spaces has the right to relocate you to a similar property or to an upgraded property with no recourse, due to unforeseen circumstances

YOLO SPACES

GUEST SERVICES

- Host telephonic assistance & queries : 08h00 – 20h00
  On-site assistance : Facility team will attend where needed. Other than Check-in | Check-out, on-site assistance is only available 08h00 – 16h00 Mon – Fri only – not after hours, week-ends or public holidays – and will be arranged at the host's discretion
- Concierge telephonic service : 08h00 – 20h00
- Luggage Assistance : 08h00 – 16h00
- Luggage Storage : subject to request
- 1 private parking subject to request

- Smart TV : Satellite channels | Netflix (use own log-in details)
- FREE Wi-Fi & internet : uncapped fibre, fast and secure
- Generator : high tech and silent to ensure full functionality and uninterrupted power supply during loadshedding and power failures
- Baby Sitting : subject to request and at an additional cost
- Baby Crib | Feeding Chair : subject to request
- Emergency Medical & Sewing Kit | Fire Extinguisher

GUEST SERVICES

Housekeeping Service :

YOLO Spaces are self-catering properties and cleaning equipment is provided. Basic housekeeping is offered in goodwill at no additional cost | subject to availability | terms & conditions apply.
Mon – Fri, between 08h00 & 15h00
(a specific 1-hour time slot will be allocated)

Note : No housekeeping service the day after check-in | Housekeeping service only upon request every second day after check-in

Weekends & Public Holidays service will be at an extra cost | 24-hour prior arrangement required | subject to availability

No personal laundry will be attended to

Linen change every 6 days | Bathroom towel change every 3 days | Beach towels no change

Lost & Found :

YOLO Spaces guests are required to either collect or arrange for the collection of personal items left behind at the property between Monday to Friday 08h00 & 16h00.

Guest to make their own arrangements with a door-to-door courier service to collect items. This will be for guest's personal account.

YOLO Spaces will not be held liable for any personal items left behind.

Personal items either lost and | or found will be kept for a maximum of 60 days

HOUSE RULES

YOLO SPACES

- Check in between 14h00 – 16h00 (early & late check in by arrangement & subject to availability)
- Check In after 16h00 will be subject to a R400 surcharge for overtime, alternatively self check in will apply
- Check out is 10h00 (early & late check out by arrangement & subject to availability)
- Security checks will be done prior to & at Check in
- Air conditioner must be switched off when leaving the property
- Lights must be switched off when leaving the property
- Alarm must be switched ON at all times when leaving the property
- Furniture not to be rearranged
- **Jacuzzi maximum capacity** : maximum 6 guests allowed in the jacuzzi at any given time. No unauthorised visitors allowed
- Do not enter the inside of property with sea sand - rinse |dust off
- Return all beach| pool | bath towels used on the beach to the property
- Save water where possible
- Ensure all outdoor cushions & décor are protected from rain, wind & extreme sunlight & umbrella's are closed when windy

YOLO SPACES

HOUSE RULES

- No Noise, silent hours from 22h00 - 08h00 as per residential by-laws
- No Parties | No Functions | No Celebrations | No Events allowed
- No sound systems | speakers | DJ mixers or turntables allowed onto or into the property
- No use of or playing with drones are allowed on the premises for privacy, security and safety reasons
- No smoking of cigars, cigarettes is allowed inside the property, only outside
- No balls allowed inside or outside the property, nor inside or around swimming pool | jacuzzi or any shared areas. No balls e.g. volley balls | tennis / bat balls | soccer balls | beach balls
- No hubbly bubbly or hookah is allowed onto the property
- No illegal substances including marijuana (weed | cannabis | dagga) is allowed onto the property
- No gambling, contraband, prostitution, dangerous weapons, fire-arms and explosives, are allowed onto the property
- For safety, ensure the property, security access doors & gates are locked when entering & when leaving the property
- No pets allowed
- **Note** : All props | yachts | boats | vehicles | food | drinks etc. are used to augment the property images for illustration purposes only and not included as part of the booking

YOLO SPACES

HOUSE RULES

- Should booking terms | guest & property rules not be adhered to, a penalty will automatically be levied against the refundable breakage deposit
- Furniture must not be moved around inside or outside the property. No other furniture is allowed to be brought into or onto the property whether inside or outside
- No celebratory décor or accessories e.g. balloons | glitter |streamers | posters etc. are allowed onto or inside the property
- Ensure no personal washing is hung outside the property | over balconies | walls or anywhere visible. All properties are equipped with a tumble dryer & drying rack for drying laundry inside
- Lost keys | garage remotes surcharge will be applied
- Disrespect shown and/or verbal abuse by guests towards any staff member will result in instant termination of all communication | services | interaction with the guest for the duration of the stay
- A cleaning fee of R1 000 will be charged should the property be left in an unsatisfactory condition
- Guests will be liable for damage to safe | forgotten combinations | lost keys
- Faulty electronics, appliances or any other property defect will be assessed & repaired as soon as possible between Mon - Fri, 08h00 & 16h00 (excluding weekends & public holidays).
  No rate reduction or refund will be considered as a result of the aforementioned | or any other general property matter that may arise

HOUSE RULES

YOLO SPACES

Shared Swimming Pool | Jacuzzi | BBQ areas : NO noise zones

YOLO Spaces is a private property and not a public domain and therefore should be treated as such

- Use of pool & jacuzzi areas between 10h00 & 20h00
- Shared, chlorinated swimming pool fitted with a safety cover. Children under 12 years using the pool must have adult supervision at all times
- No | minimum noise around the swimming pool | jacuzzi | BBQ areas at all times
- Use of BBQ | Fire-pit areas between 12h00 & 22h00 only. Charcoal | coal | firewood to be supplied by guest
- No private parties | events | celebrations | functions are allowed around the swimming pool | jacuzzi / BBQ areas
- This is a private property, therefore no visitors, friends or any unauthorised persons – other than official residing guests checked in – are allowed at the swimming pool | jacuzzi | view deck | BBQ areas & any other shared | communal space
- All kitchen item(s) belonging to the property used at communal spaces must be returned to the property immediately and not left behind
- No blankets, any furniture or items belonging to the property to be taken to or be used at communal spaces
- Swimming pool | jacuzzi | BBQ areas to be left clean & tidy after use

PENALTY FOR MISCONDUCT

Penalty For Damages

- A penalty of R1 000 without negotiation, will be imposed for each of the below :
  The penalty charge will be deducted from the breakage deposit

  - 3rd Party bookings. The booker must be the residing guest for full duration of stay
  - Late arrivals where you arrive 45 minutes or longer than the time scheduled with the host
  - Unauthorised late check outs
  - Smoking inside the property
  - Smoking marijuana (weed | cannabis | dagga) inside or outside the property
  - The use of hubbly bubbly or hookah inside or outside the property
  - Stained | damaged : bedding, linen from hair colour | make-up | red wine | blood | sun-screen
  - Stained | damaged : bath towels, hand towels, beach towels from hair colour | make-up | red wine | blood | sun-screen
  - If bathroom towels | beach towels | bed throws are removed from the property and not returned
  - Removing the swimming pool cleaner and disconnecting | switching off the pool pump

PENALTY FOR MISCONDUCT

Penalty For Damages

- A penalty of R1 000 without negotiation, will be imposed for each of the below :
  The penalty charge will be deducted from the breakage deposit

  - Where the property is left in an unsatisfactory condition
  - Where unauthorised 3rd party service providers arrive on the property e.g. Chefs, stylists, make-up artists, manicurists, masseuse
  - NEVER | NO sharing access codes with visitors – strictly prohibited, for safety & security purposes
  - Where the firepit is used to BBQ (use of firepit to BBQ is strictly prohibited)
  - Lost keys | garage controls
  - Noise Pollution - silent hours are from 22h00 - 08h00 as per residential by-laws
  - Unauthorised pets brought onto the property will be removed immediately

- A penalty of R2 000 will be charged for moving any furniture around inside or outside the property

- A penalty will be charged for hosting unauthorised parties | events | celebrations | functions

PENALTY FOR DAMAGES

- YOLO Spaces will deduct an amount equal to the damage done from the breakage deposit for the repairs or replacement of items missing or damaged :
  - Glasses
  - Crockery
  - Cutlery
  - Décor
  - Furniture
  - Household content damaged during your stay

YOLO SPACES

BREAKAGE DEPOSIT

Refundable Breakage Deposits :

Subject to NO penalties | any additional cost | authorised housekeeping fees | breakage | damage | loss incurred at the property during your stay, the refundable breakage deposit will be processed up to 7 days after check-out.

There might be a justifiable delay should we need to obtain specialised quotations | repair work that will naturally affect the refund process time. Should it be necessary, we will be in contact with you.

Refund Process :

Guests paying the refundable breakage deposit through EFT (Electronic Fund Transfer) are requested to provide banking details to YOLO Spaces for the refund.

All personal & banking information shared with YOLO Spaces is for the sole purpose of the booking.

Guests paying the refundable breakage deposit through the secure payment link provided by YOLO Spaces, will be refunded through the secure PayBridge system.

YOLO SPACES DISCLAIMER & INDEMNITY

Disclaimer Notice | Indemnity Terms :

- Right of admission is reserved
- Guests and their authorised visitors enter and stay at this establishment at their own risk
- The Proprietor, it's agents and/or it's employee's ("The Proprietor") shall not be liable for, and the guests hereby waives and abandons any claims of whatever nature including but not limited to that for theft, loss or damage of whatever nature, against the Proprietor whether arising from the Proprietor's default, negligence or otherwise
- Guests and their authorised visitors to this establishment hereby indemnify the Proprietor against any claims which may arise from whatever nature, whether arising from the Proprietor's default, negligence or otherwise
- Whilst every endeavour is made in terms of the above recommendation to provide for the exclusion of an innkeeper’s liability, such liability or exclusion thereof is never absolute and is always subject to a matter of degree and the application of an appropriate court’s discretion. It should also be borne in mind that the court’s discretion is applied judicially but subject to the credibility and worthiness of appropriate evidence
- This disclaimer notice is automatically considered as accepted by guests on check in and for authorised visitors entering the property

OFFICIAL ACKNOWLEDGEMENT

YOLO Spaces Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms

I _____ (name of principal guest) hereby acknowledge that I have read, understood and will adhere to all Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms and that I indemnify YOLO Spaces as per the Disclaimer Notice & Indemnity Terms stipulated in this manual.

I am responsible for distributing the Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms to all authorised residing guests and will be accountable and responsible for their behaviour during the stay.

Signed : _____

Date : _____

Visit our main website www.yolospaces.com to view our unique property collection

CLIFTON MANSION VILLA

CLIFTON MANSION VILLA APARTMENT

CLIFTON BOUTIQUE APARTMENT A

CLIFTON BOUTIQUE APARTMENT B

CLIFTON PRIVATE BEACH VILLA

CLIFTON BEACHFRONT PENTHOUSE

CLIFTON SEA VIEW PENTHOUSE

CLIFTON SEA VIEW APARTMENT

CLIFTON SEA VIEW COURTYARD

CLIFTON BEACHFRONT DREAM APARTMENT

CLIFTON BEACHFRONT MAGIC APARTMENT

CLIFTON BEACHFRONT EXECUTIVEAPARTMENT

BEACH HOUSEVILLA

BALLITO BEACH HOUSEVILLA

BALLITO BEACH HOUSECOTTAGE

THE WHITE HOUSE BOUTIQUE VILLA

VAAL RIVER BUSH VILLA

BRYANSTON OFFICE

SOTOGRANDE WHITE HOUSE VILLA

SOTOGRANDE PUERTO LUXURY APARTMENT

SOTOGRANDE PUERTO BOUTIQUE APARTMENT

SOTOGRANDE SEA VIEW PENTHOUSE

SOTOGRANDE OCEAN VIEW PENTHOUSE

YOLO SPACES